

SUSTAINABILITY REPORT

2025



CORAL HOTELS
Happiness in the Sun

Introduction

The 2025 Sustainability Report of Coral Hotels represents an important milestone in our ongoing commitment to social responsibility and environmental stewardship. In a world that is increasingly aware of the importance of sustainability, we have dedicated significant resources to assessing and improving our performance in key areas that impact both our company and the communities in which we operate.

In this report, we will share the achievements, challenges, and objectives that we accomplished throughout 2025 in our pursuit of promoting more sustainable business practices. Through this document, we invite our stakeholders—including guests, employees, suppliers, and other partners—to learn about and evaluate our progress in terms of sustainability.

During 2025, we worked on multiple fronts to reduce our environmental impact, promote the well-being of our communities, and enhance our guests' experience. From initiatives aimed at reducing energy and water consumption across our facilities to training programs that educate our employees on sustainable practices, we have remained committed to doing our part to build a more sustainable future.

This report also provides information about our long-term sustainability strategies and how we plan to address emerging challenges in this field. We recognize that sustainability is an ongoing journey, and we are committed to remaining at the forefront of best practices within the hospitality industry.

At Coral Hotels, our mission is not only to provide memorable experiences for our guests, but also to do so in a responsible and sustainable manner.

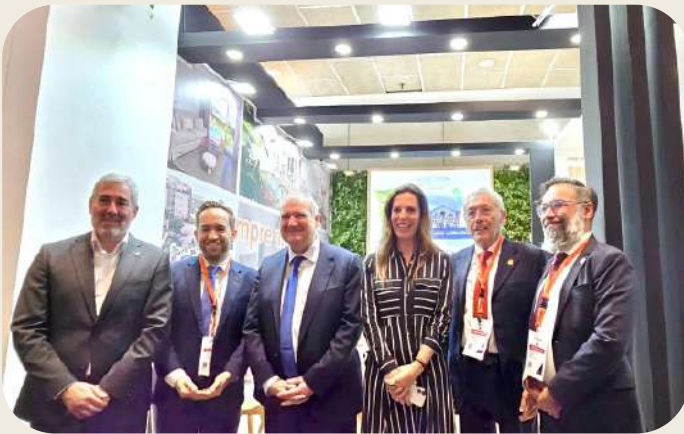
This year, we launched our **"Green & Smart"** program, which reflects Coral Hotels' commitment to environmental protection, responsible tourism, and innovation.



Welcome to Coral Hotels

Coral Hotels is a family-owned hotel chain with 40 years of experience in the Canary Islands' tourism sector. Its founder, **Mr. José Barreiro Vilacoba**, drawing on extensive national and international experience in the tourism industry and a strong entrepreneurial spirit, began the company's journey in 1986 with the operation of a single hotel property.

Since then, the business has grown steadily into a hospitality group that currently manages 11 tourist resorts: 10 located on the island of Tenerife and 1 on the island of Fuerteventura. Throughout its 40-year history, the company has experienced continuous growth, driven by numerous initiatives aimed at enhancing competitiveness and service quality. These efforts have enabled Coral Hotels to establish itself as one of the leading and most innovative hotel groups in the Canary Islands.



In 2025, we participated in the World Travel Market (WTM), one of the most important events in the global tourism industry. Our presence at the exhibition enabled us to strengthen relationships with strategic partners, explore new business opportunities, and showcase our offerings to an international audience.

40 years of experience in the tourism industry

"I may be the conductor of the orchestra, but the people around me are the ones who truly play the instruments well."



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1. Mission, Vision and Values



1.

Aware of the impact generated by our daily operations, we are committed to actively promoting sustainable development across all our activities, while ensuring customer satisfaction and maintaining the profitability of our business units.

2.

We continuously strive to position ourselves at the forefront of the Canary Islands' hospitality industry, always guided by strict principles of profitability, environmental protection, and social commitment to the communities in which we operate.

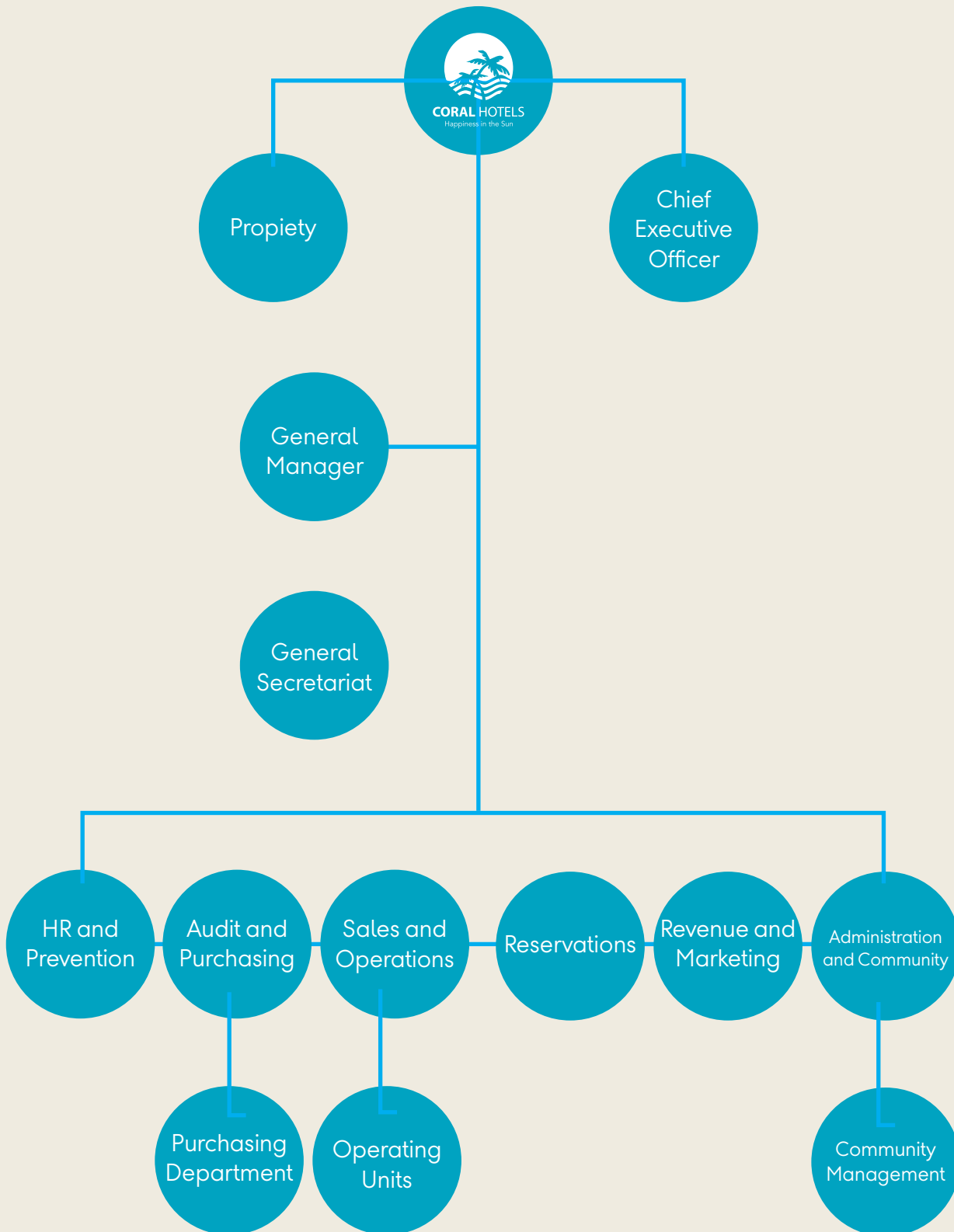


3.

The values that guide our day-to-day activities are rooted in a strong commitment to people—our employees, guests, and suppliers—and to environmental responsibility. We are dedicated to protecting and respecting the environment by continuously working to minimize the environmental impact of our operations and contribute positively to the destinations in which we operate.



2. Organizational Structure



3. Sustainability Coordination Committee

Our hotel chain has a Sustainability Coordination Office, whose mission is to ensure proper coordination among the different areas of the Group, guaranteeing that all resources and efforts are aligned towards the achievement of our objectives and decision-making processes.

Rosi Morales
Secretaría General

Sandra García
Dirección Revenue y Marketing

Manuel Rodríguez
Dirección Comercial y Operaciones

4. Milestones of the Coral Hotels Group in 2025

January

We started the year with great energy at FITUR! Our stand received a high number of visitors.

This month, we also wished Antonio a happy retirement after 47 years of service with us, since April 1978.



February

We took part in the Master SOS Championship in Valladolid, achieving a new Spanish record thanks to our outstanding athletes Amanda, Noelia, Katihusca, and Michelle.

It was just the beginning of a year full of sporting achievements! Finally, we participated in Apollo Panorama 2025.

March

This month, Coral Cotillo Beach was awarded the prestigious Schauinsland-Reisen prize for the best quality initiative at ITB Berlin. In addition, our participants in the IV Real Club Náutico de Tenerife Trophy achieved outstanding results, earning places on the podium.

April

José Carlos and Michelle set new Spanish swimming records. A source of pride for the Canary Islands!

In addition, we took part in the 6th Employment Fair at Siam Mall. Thank you, Cande and Nadin!



May

This was a very special month!

The Serfay Footvolley Sports Club dominated the National League, taking home the title.

The 'Circular Tourism Communities' (CTC) project was recognized as the best circular economy initiative in tourism.

May

We continued May with another participation in the Travel Trade Roadshow Baltic. Thank you, Maiken!

To conclude the month, we took part in an environmental volunteering day focused on cleaning La Enramada Beach.



July

We renovated our Sunprime Coral Ocean View, and the result was spectacular! We also made several appearances on Antena 3, including one featuring Arianna, the Director of La Quinta Park. In addition, we took part in the ANEX Tour Deutschland Roadshow. Together with the Fuerteventura Tourism Board, we also participated in a roadshow across Berlin, Düsseldorf, Hannover, and Hamburg, strengthening ties with the German market!



September

We are proud to announce that we are official sponsors of Club Femenino Tenerife, an outstanding team that continues to bring great joy to the island.

Once again, Maiken represented Coral at the Neckermann Winter Schooling in Belgium, and we took part in the roadshow/presentation of tour operator Eurowings in Tenerife. It was a great experience!

August

A truly marathon month!

We inaugurated the new Coral Cotillo Reef in Fuerteventura, launched a new website design, and travelled with the Fuerteventura Tourism Board to Helsinki, Stockholm, and Copenhagen for professional workshops and presentations of our tourism offering.

We also took part in the Fuerteventura Tourism Distinguished Awards 2025.



October

We formalized our agreement with CD Tenerife and, at the same time, hosted the talk "The Path from Amateur Football to the Elite" at Coral Cotillo Beach, as part of the 30th anniversary of Club Deportivo El Cotillo.



November

Once again, we were present at the World Travel Market (WTM) in London! It is a great pleasure to represent the Canary Islands at such important trade fairs.

We were also delighted to host the Novaturas fam trip at Compostela Beach Golf.

Another highlight was being recognized at the Love Holidays Partner Appreciation Awards 2025, where our hotels Coral Suites, Coral Cotillo Beach, and Coral Los Alisios were included among the top 1,000 best-rated hotels out of the 50,000 properties in their portfolio.

December

We sponsored one of the footvolley tournaments born in Tenerife, organized by brothers and world champions Yosy and Facundo Silva.

4.1 New property: Coral Cotillo Reef

The Coral Hotels Group consists of 11 properties located in different areas of the beautiful island of Tenerife and, since this year, also in Fuerteventura, following the acquisition of the Coral Cotillo Beach complex. Located across various points of Tenerife, our hotels offer a wide range of facilities designed to help guests enjoy the destination and make the most of every moment of their holiday without any worries. The Group offers four tourism concepts tailored to different types of travellers: Coral Families, Nature & Adventure, Adults Only, and Exclusive Experience.





5. Our Brands

Our properties are designed to offer maximum comfort and relaxation to the most demanding guests.

The Coral Hotels Group consists of 11 properties located in different areas of the beautiful island of Tenerife and, since this year, also in Fuerteventura, following the acquisition of a new complex, Coral Cotillo Beach. Located across various parts of Tenerife, our hotels provide a wide range of facilities designed to allow guests to fully enjoy the destination and every moment of their holiday without any worries.

The Group offers four tourism experiences tailored to different hotel concepts: Coral Families, Nature & Adventure, Adults Only, and Exclusive Experience.



Nature

- Coral Cotillo Beach
- Coral Teide Mar
- Coral Los Silos



Solo adultos

- Coral Suites and Spa
- Coral California
- Coral Ocean View



Families

- Coral Compostela Beach
- Coral Compostela Beach Golf
- Coral Los Alisios
- Coral Dreams



Exclusive Experience

- Coral Villas la Quinta
- Coral Cotillo Reef



Our properties are divided according to the experience that best suits our guests' needs:

NATURE

For active and different holidays in close contact with nature and under the vibrant sun of Tenerife and Fuerteventura, we offer our Nature & Adventure experience.

In our Nature & Adventure properties, guests can enjoy a wide range of sports activities such as hiking, trail running, cycling, golf, as well as water sports including windsurfing, kitesurfing, kayaking, and diving.

Coral Cotillo Beach

Located just thirty-five minutes from Fuerteventura Airport, the unique surroundings of El Cotillo can be felt as soon as you step through the doors of Coral Cotillo Beach. Only 200 metres from the hotel lies one of the most beautiful and unspoiled coastal areas in Europe. A unique landscape that has been designated a UNESCO Biosphere Reserve.

The charm of a small traditional fishing village, combined with the relaxed tropical lifestyle of the area, offers guests a unique opportunity: to feel as if time stands still and to embrace absolute relaxation.

Rooms 152

Beds 299

Occupancy 2022 81,01% 2023 80,66% 2024 84,53% 2025 85,02%

Coral Teide Mar

A comfortable studio complex in Puerto de la Cruz, where you can find countless options to discover the spectacular island of Tenerife. It is located in Puerto de la Cruz, just a few metres from a wide range of dining and leisure options. Coral Teide Mar features its own fully equipped Cycling Center, where guests can store, wash, or even repair their bicycles. It is the ideal starting point for cycling routes across the north of Tenerife.

Rooms 166

Beds 332

Occupancy 2019 82,00% 2022 88,18% 2023 89,58% 2024 92,15% 2025 96,25%

Coral los Silos

For hikers and nature lovers, Los Silos is the perfect starting point for exploring the natural parks in the area. Its coastline is also renowned for its stunning natural pools. Ideal for both relaxation and active holidays—whether in groups, with children, or as a couple—our apartments in Villa de los Silos offer the perfect combination of services, location, tranquility, and value for money.

Rooms 14

Beds 56

Occupancy 2019 33,05% 2022 39,02% 2023 48,07% 2024 58,84% 2025 57,51%

ADULTS ONLY

Located in privileged settings, very close to the sea and the most popular leisure areas in the south of Tenerife, our Adults Only (+16) hotels stand out for offering close and personalized service, where you are the true protagonist.

Coral Suites and Spa

Located in the heart of Playa de las Américas, this property features exclusive spaces specially designed for a getaway with your partner or friends in the south of Tenerife. Price, comfort, and the best services come together in this hotel, close to Troya and Las Vistas beaches.

Rooms 191

Beds 382

Occupancy 2019 81,65% 2022 93,31% 2023 97,11% 2024 94,96% 2025 94,76%

Coral California

A complex of studios and apartments in the south of Tenerife offering excellent services. Located next to some of the island's most important beaches, between Las Américas, Costa Adeje, and Los Cristianos, the studios and apartments at Coral California stand out for their thoughtful design and modern facilities.

Rooms 96

Beds 200

Occupancy 2019 95,66% 2022 93,89% 2023 85,42% 2024 93,24% 2025 96,01%

Coral Ocean View

A unique Adults Only (+16) concept hotel in its category, distinguished by its avant-garde design and panoramic views. Coral Ocean View features facilities such as a spacious gym, a yoga deck, a treatment centre, and a rooftop solarium with a jacuzzi.

Rooms 143

Beds 299

Occupancy 2019 98,36% 2022 92,34% 2023 95,81% 2024 96,89% 2025 78,32%

FAMILIES

Because we know that family holidays stay in the memory and become the sweetest of memories, in our welcoming family hotels under the "Coral Families" brand, we offer unforgettable family experiences through facilities and services specially designed for the whole family.

Coral Compostela Beach

A beachfront accommodation on Playa Las Vistas, Coral Compostela Beach offers recently refurbished, modern-designed apartments with direct beach access. A complex tailored for family holidays. Located just 50 metres from Las Vistas Beach, it features activities and entertainment specifically designed for children, along with the Lollo & Bernie mascots.

Rooms 242

Beds 836

Occupancy 2019 94,80% 2022 94,86% 2023 95,73% 2024 94,95% 2025 95,26%

Coral Compostela Beach Golf

Located next to Golf Las Américas and opposite a large shopping centre, this two-storey complex is ideal for families. It offers seven solariums, a children's play area, and spacious apartments.

Rooms 156

Beds 326

Occupancy 2019 92,76% 2022 92,00% 2023 87,21% 2024 92,31% 2025 94,04%

Coral Los Alisios

With easy access to the centre of Los Cristianos and the beach, the complex features a modern and exclusive Splash Park with a range of state-of-the-art water attractions. Comfortable and stylishly renovated in a minimalist design, yet modern and highly comfortable, Coral Los Alisios offers excellent value for money. It combines hotel-style services with the freedom of suite apartments, as each unit includes a fully equipped kitchen.

Rooms 117

Beds 266

Occupancy 2019 92,62% 2022 91,33% 2023 91,47% 2024 90,38% 2025 93,42%

Coral Dreams

Coral Dreams Time to Smile offers the most relaxing and welcoming atmosphere. The complex is made up of bungalows and apartments surrounded by beautiful private gardens.

Ideally located, very close to Troya Beach and the incredible Siam Park, guests can enjoy a wide range of leisure and dining options.

Rooms 49

Beds 98

Occupancy 2019 82,72% 2022 90,30% 2023 92,48% 2024 91,91% 2025 84,77%

EXCLUSIVE EXPERIENCE

Our Exclusive Experience has been created to meet the expectations of those who seek intimate and exclusive holidays, offering a sophisticated space designed for rest and comfort.

Coral Villas la Quinta

At Coral Villas La Quinta, you can relax and enjoy the sun in a private villa with a modern, minimalist design, featuring a private pool, spacious terraces, and exclusive-use gardens. Located in the privileged residential area of La Quinta, on top of a cliff, they offer a unique landscape setting with spectacular views over the Atlantic Ocean, the Orotava Valley, and Mount Teide.

Villas 4

Beds 24

Occupancy 2019 32,18% 2022 41,93% 2023 44,49% 2024 59,79% 2025 57,82%

6. Our Commitments

SUSTAINABILITY COMMITMENT

ETHICS AND INTEGRITY

Compliance Culture

Coral Hotels complies with all applicable sustainability-related legislation, which is essential to promoting responsible business practices and addressing the environmental and social challenges faced by society.

1. Environmental regulations: Compliance with environmental laws and regulations to minimize the environmental impact of our activities. This includes the proper management of waste, the reduction of greenhouse gas emissions, and adherence to biodiversity conservation regulations.

2. Labour regulations: We ensure fair and safe working conditions in compliance with laws on minimum wage, working time limits, workplace safety, and other labour rights-related requirements.

3. Human rights regulations: We comply with human rights regulations to ensure that no human rights abuses occur within our facilities.

4. Business ethics regulations: Compliance with laws and regulations governing business ethics is essential to prevent corrupt practices and ensure transparency in the company's operations.

5. Incentives and government policies: We support tax incentives and other policies aimed at promoting sustainability.

6. Certifications and voluntary standards: We comply with mandatory regulations and voluntary sustainability standards, and we hold environmental certifications that demonstrate our commitment to sustainability.

7. Data protection and cybersecurity: We ensure the protection, confidentiality, and proper handling of personal data and corporate information, in compliance with applicable data protection, privacy, and information security regulations, as well as measures aimed at preventing technological risks and cyberattacks.

8. Equality, diversity, and inclusion: We promote a work environment based on equal opportunities, non-discrimination, respect for diversity, and inclusion, implementing policies and measures that foster a respectful, fair, and safe workplace for all individuals.

9. Supply chain and responsible procurement: Breogan, S.L. fosters responsible relationships with suppliers and partners, promoting compliance with ethical, social, and environmental criteria throughout the supply chain. The company prioritizes responsible and sustainable procurement practices aligned with due diligence principles and respect for human rights.

10. Incentives and government policies: We support tax incentives and public policies aimed at promoting sustainability, energy efficiency, innovation, and the transition towards more responsible and sustainable business models.

11. Voluntary certifications and standards: In addition to complying with mandatory regulations, we work in accordance with voluntary sustainability, quality, and environmental management standards and certifications that reinforce our commitment to continuous improvement and good business practices.

7. Our Policies

Since 2011, Coral Hotels has implemented a set of policies that establish the principles and guidelines underpinning the Group's commitment to sustainability in its operations and business practices.

These policies help us establish a framework for the company's actions in environmental, social, and economic areas, ensuring that sustainability is an integral part of the business strategy. They are communicated and promoted throughout the organization so that all employees are aligned with the company's sustainability values and objectives. Sustainability policies adopted by the Group:

1. Environmental policy:

- Commitment to reducing the carbon footprint and ensuring the sustainable management of natural resources.
- Energy efficiency targets and reduction of greenhouse gas emissions.
- Responsible waste management and promotion of recycling.
- Promotion of biodiversity conservation in areas of influence.
- Commitment to publishing sustainability reports and relevant data.
- Transparent communication on sustainability progress and challenges.

2. Human Resources and Occupational Health & Safety Policy:

- Commitment to respecting human rights across all operations and throughout the supply chain.
- Promotion of diversity and inclusion in the workplace.
- Gender equality and non-discrimination policies.
- Investment in community development programmes in the areas where the company operates.
- Whistleblowing channel.
- Disciplinary system.
- Promotion of employee and partner training and awareness on sustainability topics.
- Participation in educational and community awareness programmes.
- Child protection and reporting of any exploitation or child abuse.

3. Economic policy:

- Promotion of ethical business practices and anti-corruption principles.
- Fostering fair business relationships with suppliers and partners.
- Compliance with tax and financial regulations.
- Support for local entrepreneurs and SMEs.

4. Sustainable procurement and innovation policy:

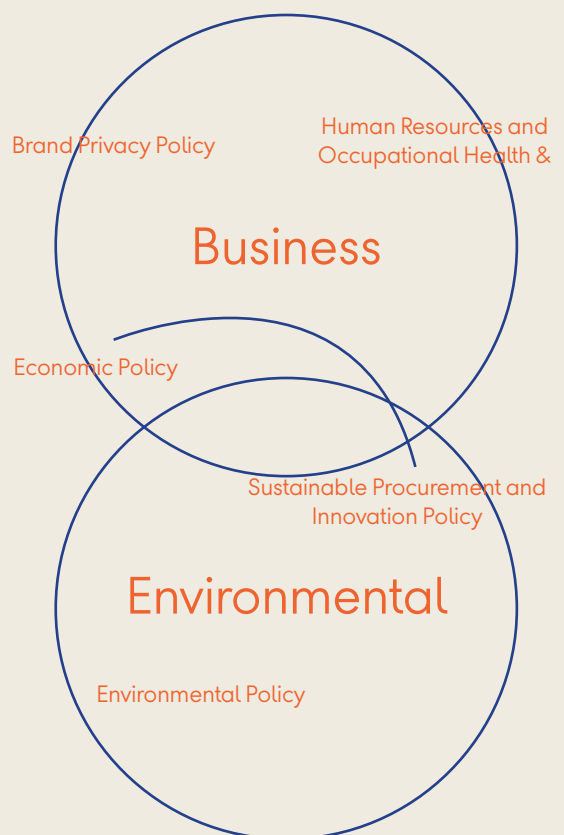
- Commitment to research and development of sustainable products and services.
- Encouragement of clean technologies and eco-efficient practices.
- Collaboration with other organizations on sustainable innovation projects.

5. Coral Hotels brand privacy policy:

- Compliance with regulations ensuring the protection of personal data for all users accessing our website, as well as employees, customers, suppliers, and other stakeholders.

Compliance with sustainability legislation is not only a legal obligation but can also bring benefits in terms of reputation, access to international markets, risk reduction, and long-term sustainability.

We are aware of the laws and regulations applicable to our industry and locations, and we work to ensure that our operations comply with these requirements. In addition, we strive to go beyond legal obligations in order to promote a positive impact on our environment and the community.



8. 2026 Objectives and Targets

Objetives

Environmental Sustainability

1. First phase of installing photovoltaic panels for self-consumption across all properties to promote the use of renewable energy and reduce dependence on non-sustainable energy sources. At Coral Cotillo Beach, a photovoltaic system is already in place and is set to be expanded. (SDG 7 Affordable and Clean Energy). The target is to reach 100% of properties by 2030.
2. Second phase of installing salt chlorinators in property swimming pools to eliminate chemical products and reduce risks for employees during handling. (SDG 6 Clean Water and Sanitation).
3. Second phase of eliminating diesel boilers across our properties, including the new installation of propane systems at Coral Cotillo Beach. (SDG 7 Affordable and Clean Energy). The target is to reach 100% of properties by 2030.
4. The programme to replace 100% of existing lighting with LED technology is currently 99% complete.
5. Third phase of installing intelligent sensor taps in public bathroom areas, helping to reduce water consumption by up to 70% and consequently save energy.
6. Commitment to carrying out initiatives such as beach clean-ups.

Local Economic and Social Development

1. Renewal of sports sponsorship agreements in the islands where we operate, Fuerteventura and Tenerife.
2. Increasing procurement from local companies to promote economic growth within the local community and generate employment and development opportunities. Currently, 89.01% of our suppliers are local.
3. Collaboration with various public and private organisations to support and/or mobilise financial resources, share knowledge and experience, and promote innovation in the search for sustainable solutions. (SDG 17 Partnerships for the Goals). Renewal of agreements with Ataretaco, Ashotel, Asofer, CitSur, and the Town Councils of Arona, Adeje, Puerto de la Cruz, Tourism Boards, Island Councils, among others.

Education, Awareness and Sustainability Culture

1. Digitalisation of food waste management through buffet waste weighing, aimed at cost savings by measuring and classifying generated food waste, analysing consumption patterns, and reducing waste through data analytics in order to optimise purchasing processes and production.
2. Digitalisation of consumption monitoring across all properties to improve sustainability, including the implementation of smart energy and water management systems, the use of artificial intelligence to optimise operational processes, and the adoption of technological solutions to reduce food and resource waste.
3. Renewal of our support for the "First Journey" 2026 project, aimed at supporting biodiversity in the Canary Islands. Through this initiative, we contribute to the preservation of local species and the strengthening of ecosystems.

Promotion of Well-being and Social Equity

1. Renewal of donation agreements with non-profit foundations in the islands where we operate, Fuerteventura and Tenerife, as well as expanding collaborations with organisations such as Aldeas Infantiles, Amate, and local animal shelters, among others.
2. Development of new eco-designed products in collaboration with our suppliers. The amenities offered to guests are eco-designed products.

3. Training and raising awareness on environmental matters for 100% of employees.
4. Formalisation of an agreement with a single authorised waste management company for the entire Group.

8.1 Objeties 2030

Environmental Sustainability

1. 100% reduction of emissions from fossil fuels across all properties.
2. 100% installation of photovoltaic systems across all properties.
3. 25% reduction in water consumption per guest.
4. 25% reduction in energy consumption per guest.

Achivements

Environmental Sustainability

1. Use of cleaning products that are environmentally friendly and do not affect biodiversity.
2. Progressive implementation of water-saving filters in bathroom and kitchen areas of guest rooms.
3. Provision of reusable water bottles to all staff for refilling at filtered water stations, as well as serving guests water in recycled glass bottles in food and beverage areas.
4. Participation in the Circular Tourism Communities (CTC) pilot project for compost production, including one of our Coral Ocean View properties. Throughout the year, organic waste has been recycled into compost. In addition, pruning waste from all hotels in the chain is also collected for composting.
5. First phase of photovoltaic solar panel installation at Coral Cotillo Beach Hotel, with a total of 248 panels for self-consumption, representing 38% of the energy used. The installation of solar panels contributes to the production of clean and renewable energy, reducing dependence on non-renewable energy sources and decreasing greenhouse gas emissions, thereby promoting energy and environmental sustainability.
6. Improvement of waste management through the installation of signage in apartment kitchens to encourage guests to participate in waste separation. This initiative promotes responsible behaviour and helps reduce the environmental impact of tourism activities.
7. Creation of ecological gardens across all properties, including fruit trees and aromatic herbs for use by guests, employees, and food and beverage areas.
8. Continued support for the "ESG Framework for Tourism Businesses" initiative in 2024, led by UNWTO (United Nations World Tourism Organization) in collaboration with the University of Oxford. This project aims to establish a standardised system for measuring Environmental, Social, and Governance (ESG) performance in tourism businesses. It addresses the lack of consistency in ESG reporting within the tourism sector, which has historically lacked a unified approach. The framework is being

developed in several phases, including research and pilot testing, with participation from accommodation and booking service providers. The initiative is supported by partners such as easyJet holidays and seeks to promote sustainability, social responsibility, and transparency across the industry. Ultimately, this framework will help companies monitor their impact on the environment and local communities, aligning with global standards such as the United Nations Sustainable Development Goals.

Local Economic and Social Development

1. Ongoing collaboration with local producers and artists to create original and exclusive songs for Coral Hotels, including the corporate song and the 2021 Christmas song.

2. Implementation of an employee portal and continuous training programme, contributing to quality education opportunities for staff, improving their skills and capabilities. This promotes a more productive and satisfying work environment, fostering both individual and organisational development and sustainable economic growth.

3. Achievement of Biosphere certification across all properties since 2020. This certification promotes sustainable practices in natural resource management, environmental conservation, and biodiversity protection, directly contributing to responsible consumption and production as well as the preservation of terrestrial and marine ecosystems. It reflects a strong commitment to sustainability and environmental respect.

4. Creation of the “Green and Smart” programme and its corresponding logo. The programme promotes sustainable practices in resource management, carbon emissions reduction, and biodiversity conservation. The development of a dedicated visual identity strengthens communication and reinforces the Group’s commitment to environmental sustainability and technological innovation.

5. Opening of three Cycling Centres in 2022 at Coral Compostela Beach Golf, Coral California, Coral Cotillo Beach, and Coral Teide Mar (2021).

6. Collaboration with the Town Council of La Oliva and the El Cotillo Youth Association for beach clean-up initiatives in El Cotillo.

7. Participation in tourism fairs such as FITUR (Madrid), World Travel Market (London), ITB Berlin, and Holiday World Show Dublin.

Education, Awareness and Sustainability Culture

1. Installation of filtered water fountains to eliminate 100% of plastic packaging in both food and beverage areas and staff areas.

2. Replacement of equipment with more energy-efficient appliances in all hotel refurbishments carried out up to 2023.

3. Implementation of a new CRM system and development of tailored Business Intelligence tools.

4. Implementation of a professional programme for travel agencies and agents through our website.

5. Digitalisation to eliminate paper signage in all sustainability information panels.

6. Digitalisation of processes to remove paper signage in receptions and rooms, online check-in, elimination of paper-based sustainability displays, implementation of QR codes, and a corporate TV channel in rooms providing all necessary guest information.

Promotion of Well-being and Social Equity

1. Implementation of the Coral Hotels Gender Equality Plan, including staff training on gender equality awareness, sexual harassment, and harassment based on gender.

2. Creation of a sustainability video to communicate and raise awareness among employees and guests about the Group’s achievements, aligned with several Sustainable Development Goals (SDGs).

3. Waste reduction management through an agreement with a soft drinks and beer supplier using returnable bottles since 2023. This agreement promotes a shift towards a more sustainable consumption model and helps mitigate climate change by reducing greenhouse gas emissions associated with single-use packaging production and disposal.

4. Application of eco-design principles to our products, using sustainable and recycled materials.

5. Installation of defibrillators at Coral Los Alisios, Villas La Quinta, and Teide Mar, contributing to a safer and healthier environment for both guests and staff.

6. Sustainable design and construction. Coral Hotels is strongly committed to innovation and modernisation of its properties, always combining renovation projects with a sustainable and efficient approach. Our refurbishment projects integrate elements such as indoor greenery, eco-friendly wood-based décor, natural fibres, 100% recycled furniture, and, whenever feasible, the reuse of existing furniture. All of this is carried out while preserving the unique identity of each hotel and adapting to the surrounding local environment and culture.

9. Sustainability program Green and Smart

Aware of the importance of maintaining sustainable tourism development and embracing the principles and objectives adopted at the 2015 World Summit on Sustainable Development, COP21, and the Global Sustainable Tourism Council +20 Charter, CORAL HOTELS is committed to implementing sustainable management practices across its operations. This is achieved through commitments aimed at preventing, eliminating, or reducing the environmental impact of our facilities and activities, both internally and externally, as well as continuously improving our sustainability performance and interaction with the surrounding environment.

Environmental certifications are an effective means of demonstrating an organisation's commitment to sustainability, enhancing its reputation, complying with regulations and market requirements, reducing costs, and ultimately contributing to global environmental protection. This enables us to develop and implement a more sustainable action plan, including initiatives and objectives aligned with the United Nations, to which we contribute through our best practices and continuous improvement.

Since 2011, Coral Hotels has held the Travelife environmental certification, complying with environmental requirements based on the Global Sustainable Tourism Council (GSTC) criteria for hotels. These criteria are based on four key areas: effective sustainability planning, maximising social and economic benefits for the local community, strengthening cultural heritage, and minimising negative environmental impacts.

Since 2020, Coral Hotels has also held the Biosphere Standards certification. By adhering to its Responsible Tourism Policy, Coral Hotels commits to meeting the requirements established under the Biosphere framework, including legal obligations governing the environmental impacts of tourism activities. The Biosphere Sustainable certification is coordinated by the Responsible Tourism Institute (ITR).

These internationally recognised certifications support our efforts to achieve the principles of sustainability set out in the 17 Sustainable Development Goals (SDGs) and the 169 targets included in the 2030 Agenda.





QUALITY

We analyse the satisfaction of our guests, teams, and suppliers in order to continuously improve. Our greatest challenge is to exceed the expectations of the customers who visit us.

ENVIRONMENTAL PROTECTION

Raising awareness among our guests and employees on sustainability through different training initiatives.

Sustainable criteria applied to future refurbishments and construction projects.

Renewal of environmental certifications with Travelife and Biosphere.

Development of the new sustainability programme "Green & Smart".

GOOD PRACTICES

Promotion of environmental best practices across our hotels, including water and energy consumption, waste management, pollution reduction, paper consumption, and composting.

HEALTH AND SAFETY

Implementation of safety and prevention programmes across our properties to ensure the safety of guests and employees, creating a safer and more reliable environment. We also remain up to date, through authorised external companies, on regulations and best practices in each area to ensure the effectiveness of our health and safety systems.

DIGITALISATION

The digitalisation of the Group's departments and the implementation of advanced systems and technologies are key steps to improving operational efficiency and the guest experience.

NEW INVESTMENTS

Investments in the refurbishment of our properties are carried out in line with new trends in ecology, sustainability, and environmental responsibility.

HUMAN RIGHTS

We are committed to respecting and protecting human rights and equality across our Group. This commitment requires ongoing effort and collaboration with local communities. By working closely with local stakeholders and maintaining a people-centred approach, we aim to achieve a positive and sustainable impact in the communities where we operate. This commitment also includes regular staff training on discrimination prevention.

FUTURE

Coral Hotels is committed to the implementation of the Sustainable Development Goals (SDGs) and to reducing its environmental impact, working on both short- and long-term initiatives to achieve global targets that address a wide range of issues, including environmental sustainability, equality, poverty eradication, and many others.

Fig.1: Representación de la relación entre las metas de Green Smart y nuestro compromiso con los 17 Objetivos de Desarrollo Sostenible.



10. Commitments to Our Suppliers and Subcontractors

Coral Hotels, in line with its environmental policies, has adopted a strategy that, despite the challenges of operating within an archipelago, prioritises collaboration with local suppliers and the promotion of sustainability throughout its supply chain. This approach not only has a positive impact on the local economy, but also encourages responsible business practices and improves the environmental footprint within the community.

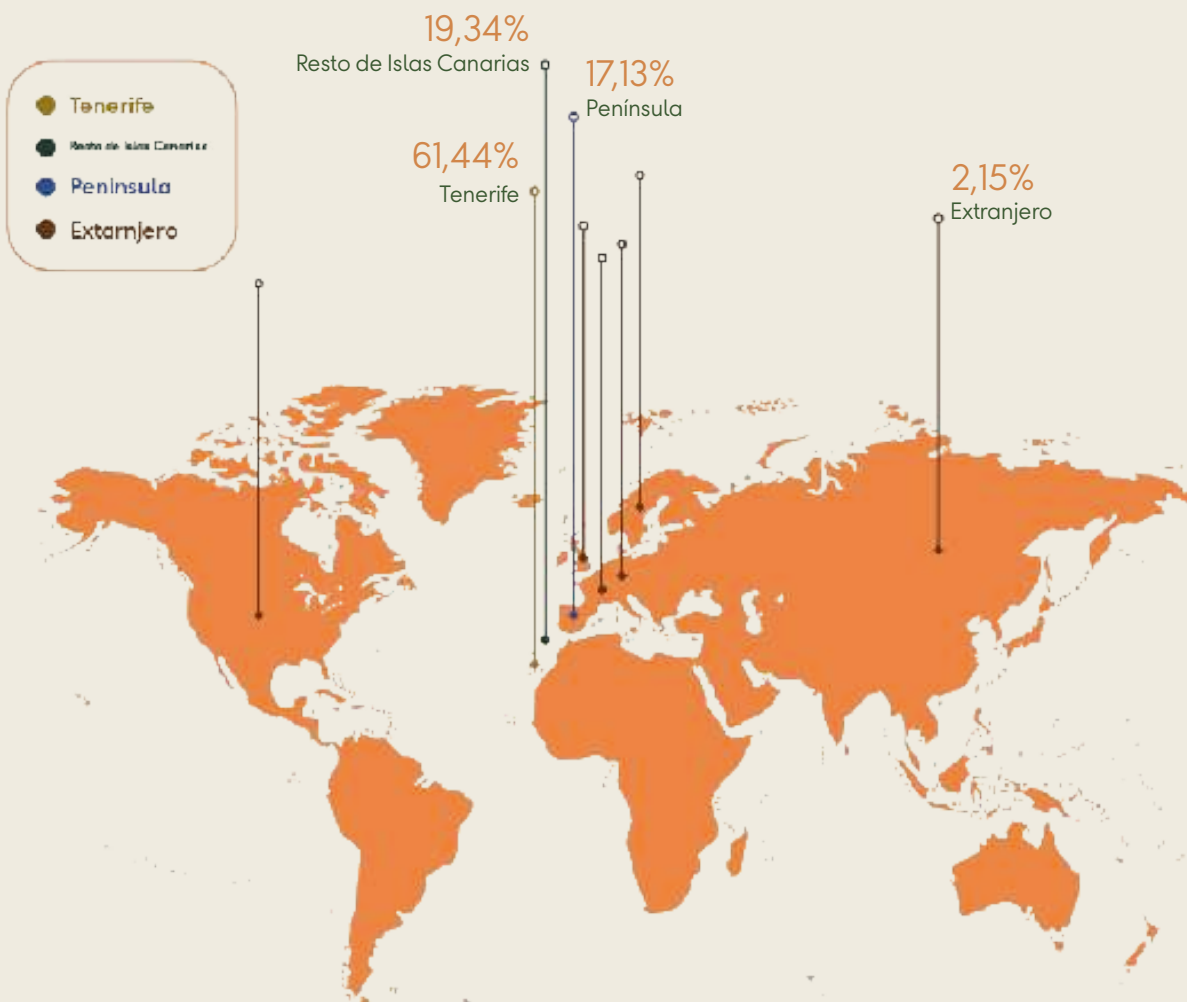
Through this initiative, we support the local economy (KMO), reduce our carbon footprint, and promote sustainable practices across our supply chain, which is a key element of our corporate social responsibility. In addition, we carefully select all our suppliers and promote ecological criteria. By working closely with local suppliers and encouraging them to adopt sustainability measures, we contribute to the sustainable development of the community and generate a positive environmental impact.

Currently, Coral Hotels maintains close collaboration with local suppliers, with 89.01% of our suppliers coming from the Canary Islands, and a significant 68.63% based on the island of Tenerife.

Our sustainability policy is shared with all our suppliers, and we encourage them to implement sustainable practices within their organisations, thereby fostering their commitment to both the environment and the well-being of their employees.

More than 50% of our suppliers are local.

Our suppliers have signed agreements to align with our sustainability and human rights requirements.



11. Environmental Management

11.1 Sustainable Design and Construction

At Coral Hotels, we have strongly committed to innovation and the modernisation of our properties, always combining refurbishment projects with a sustainable and efficient approach. In our renovation works, we integrate elements such as indoor vegetation, décor made from eco-friendly wood and natural fibres, the procurement of 100% recycled furniture, and, whenever feasible, the reuse of existing furniture. All of this is carried out while preserving the unique identity of each hotel and adapting to the surrounding environment and local culture.

11.2 Environmental Certification

Since 2011, Coral Hotels has followed a path of sustainability through internationally recognised certification schemes awarded to travel and tourism companies that meet specific sustainability and social responsibility standards, demonstrating a commitment to responsible environmental and social operations. Since then, we have maintained compliance with the criteria and indicators of the Global Sustainable Tourism Council (GSTC), which cover sustainable energy and water management, the promotion of fair labour practices, biodiversity conservation, waste reduction, and the promotion of responsible tourism.

Currently, we hold the Travelife Gold certification across nine hotels.

Since 2020, and as pioneers in the Canary Islands, we obtained the Biosphere Standards certification for the entire Group. The RTC Biosphere Certification focuses on sustainability as a whole, covering environmental, social, and economic aspects. It is based on a set of criteria and standards aimed at continuous improvement, aligned with the principles and objectives of the United Nations.

Through these certifications, we aim to progressively advance compliance with the 2030 Agenda, the 17 Sustainable Development Goals (SDGs), and the 169 targets of the United Nations.

11.3 SICTED Quality Recognition in Destinations

At Coral Cotillo Beach, we have joined the SICTED project (Integrated System for Tourism Quality in Destinations), promoted by the Spanish State Secretariat for Tourism (SETUR) with the support of the Spanish Federation of Municipalities and Provinces (FEMP). After successfully passing the evaluation process, the property was awarded the Tourism Quality Seal in 2023 by the Tourism Department of the Fuerteventura Island Council.

All our hotels hold environmental certification.

Travelife 9

Biosphere 11

12. Circular Economy and Waste Management

At CORAL HOTELS, we are aware of the environmental impact of our operations and therefore work continuously and with a strong commitment to the responsible management of all environmental aspects, with a particular focus on the regions where we operate.

We carry out a thorough analysis of our procurement processes, closely monitor our consumption, and manage waste in the most efficient way possible, all in alignment with our Quality and Environmental policies.

In 2022, we took an important step towards integrating the circular economy with the launch of the pilot project TENERIFE KM 0: Circular Tourism Communities, in which one of our properties, Coral Ocean View, participates. This project involves the sorting and collection of organic waste generated in hotel kitchens, which is then transported to a farm where it is separated and transformed into compost. This compost is used by farmers in Tenerife for their crops and, in our case, for the ecological gardens established across all our properties.



The Government and the Island Council of Tenerife reaffirm their commitment to the Circular Tourism Communities (CTC) project, led by Ashotel and Asaja Canarias-ASAJA.

12.1 Main Waste Streams Generated in Our Hotels

In our company, we have implemented strict waste management practices with the aim of minimising as much as possible the amount of waste generated by our operations.

We adopt a responsible approach to waste separation and management, which involves the careful classification and segregation of waste across our properties.

We have installed strategically located recycling points throughout our hotels to facilitate and encourage the responsible use of these resources by our guests, suppliers, and employees.

When comparing the data for 2025 with those of 2024, a reduction can be observed in the residual waste fraction, which decreased from 2,430.54 kg to 2,326.58 kg, representing an improvement in waste separation practices.

The organic waste fraction, however, showed a decrease, falling from 14.9 kg to 11.623 kg, indicating a slight decline in the correct classification of this type of waste.

Glass waste increased from 101.29 kg to 105.76 kg, reflecting an improvement in its collection. Paper and cardboard experienced a significant decrease, dropping from 72.26 kg to 57.53 kg, while packaging waste also declined from 46.60 kg to 43.03 kg, which may indicate a lower level of separation of these materials compared to the previous year.

On the other hand, used cooking oil increased from 5 kg to 6.081 kg, showing an improvement in its collection.

Overall, the positive trend in reducing residual waste is maintained. However, there is an uneven performance in recyclable waste streams, with improvements in glass and used oils, but declines in paper and cardboard, packaging, and organic waste. These areas should be further reinforced to continue advancing waste management performance.

Media Kg/pax

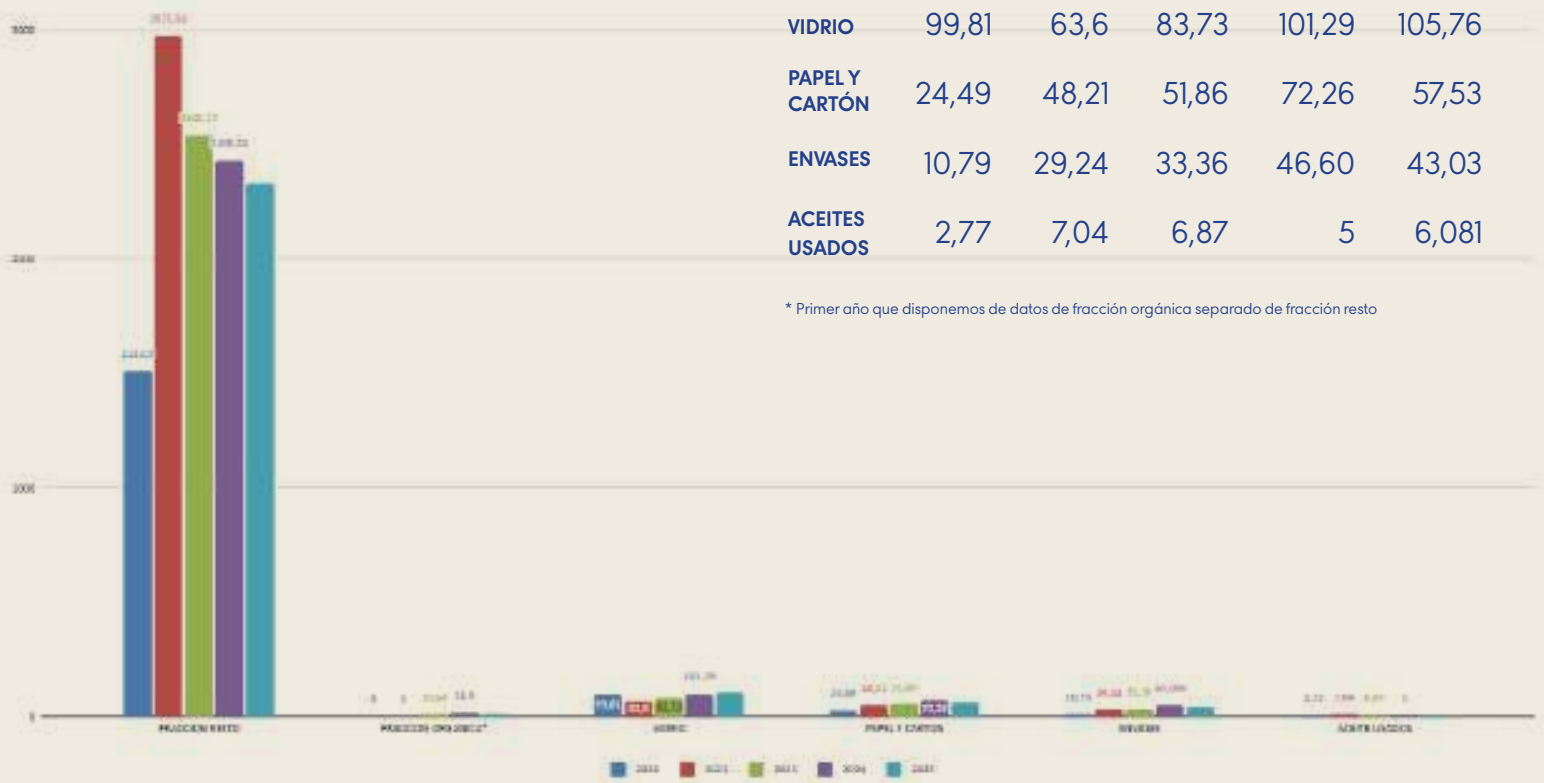
	2022	2023	2024	2025
LANDFILL	2,75	2,37	2,27	2,77
RECYCLING	0,19	0,21	0,25	0,316

The amount of waste sent to landfill has decreased by 4.33%, while recycling has increased by 20.38%.

Waste Comparison (tonnes)

	2021	2022	2023	2024	2025
FRACCIÓN RESTO	1512,9	2971,92	2540,17	2430,54	2326,58
FRACCIÓN ORGÁNICA*	0	0	10,64	14,9	11,623
VIDRIO	99,81	63,6	83,73	101,29	105,76
PAPEL Y CARTÓN	24,49	48,21	51,86	72,26	57,53
ENVASES	10,79	29,24	33,36	46,60	43,03
ACEITES USADOS	2,77	7,04	6,87	5	6,081

* Primer año que disponemos de datos de fracción orgánica separado de fracción resto



Comparison of Waste Generated (kg per stay) by Property

CORAL SUITES & SPA					CALIFORNIA					CORAL DREAMS				
	2022	2023	2024	2025		2022	2023	2024	2025		2022	2023	2024	2025
Vertidos	3,99	4,04	3,90	3,96		2,985	3,219	3,16	2,12		2,83	2,89	2,91	3,40
Reciclaje	0,52	0,53	0,57	0,37		0,146	0,12	0,106	0,16		0,28	0,28	0,38	0,45
OCEAN VIEW					COTILLO BEACH					TEIDEMAR				
	2022	2023	2024	2025		2022	2023	2024	2025		2022	2023	2024	2025
Vertidos	2,98	3,22	3,12	4,88		7,00	4,96	4,77	4,99		2,19	1,78	1,43	0,68
Reciclaje	0,16	0,33	0,33	0,43		0,24	0,23	0,36	0,46		0,22	0,35	0,35	0,34
LOS ALISIOS					COMPOSTELA BEACH					LOS SILOS				
	2022	2023	2024	2025		2022	2023	2024	2025		2022	2023	2024	2025
Vertidos	1,77	1,79	1,53	1,09		2,43	2,29	2,37	2,34		0,21	0,18	0,17	0,17
Reciclaje	0,08	0,04	0,13	0,12		0,26	0,267	0,219	0,23		0,02	0,02	0,02	0,02
CB GOLF					LA QUINTA					Media CORAL HOTELS				
	2022	2023	2024	2025		2022	2023	2024	2025		2022	2023	2024	2025
Vertidos	3,72	1,58	1,45	1,48		0,14	0,12	0,12	0,12		2,75	2,37	2,27	2,29
Reciclaje	0,14	0,11	0,29	0,29		0,03	0,03	0,03	0,03		0,19	0,21	0,25	0,26
											Vertidos	%		-3,21
											Reciclaje	%		25,31

MEASURES IMPLEMENTED FOR WASTE MANAGEMENT

Bulk purchasing of products: We opt to purchase products in bulk to minimise packaging waste generation.

Sustainable packaging: We prioritise packaging made from recycled or biodegradable materials, thereby contributing to the reduction of plastic waste.

Waste separation in hotels: Our hotels are equipped with facilities for proper waste segregation, facilitating subsequent recycling and responsible treatment. Waste is managed by authorised operators.

Management of chemical and hazardous waste: The removal of chemical products and hazardous waste such as batteries, bulbs, and accumulators is carried out by authorised companies for proper recycling and treatment.

Recycling in common areas: Recycling bins are provided in hotel common areas for the separation of paper, glass, plastic, and organic waste.

Elimination of single-use plastics: We have completely eliminated the use of plastic cups and straws, replacing them with reusable polycarbonate cups and biodegradable straws. We have also introduced refillable dispensers for shampoo and gel in rooms and common areas.

Recyclable amenities: Our amenities are made from 100% recyclable materials, promoting sustainability throughout our supply chain.

Digitalisation and use of QR codes: We have implemented a QR code system to eliminate paper use in brochures, menus, and



hotel information. We have also digitalised invoicing and reservation systems, resulting in significant paper savings.

Composting of organic waste: We promote the composting of organic waste, such as food leftovers and gardening materials, in order to reduce the amount of waste sent to landfill.

Elimination of bottled water: We propose the installation of filtered water fountains to eliminate 100% of plastic bottles in both food and beverage and staff areas. In addition, employees are provided with reusable water bottles, and guests are served water in reusable glass bottles in restaurants.

NEW PROJECTS FOR 2026

Replacement of plastic wristbands with reusable fabric ones.

Installation of reception kiosks to eliminate paper usage.

Second phase of installation of salt chlorinators for swimming pool filtration.

Reduction of food waste: Implementation of a digitalised food waste management system, including the weighing of buffet waste. This system allows for the measurement and classification of wasted food, analysis of consumption patterns, and evaluation of food rotation. Through detailed data analysis, we aim to reduce waste, optimise purchasing processes, adjust production, and ultimately reduce operational costs.



13. Water

With full awareness of the importance of water as an essential resource for human consumption, green areas irrigation, and swimming pools, CORAL HOTELS continues to implement water consumption management measures. We reaffirm our unwavering commitment to promoting the responsible use of this resource among both our guests and employees.

Our actions for water management and responsible use include:

- Installation of dual-flush buttons in toilets.
- Adoption of single-lever mixer taps in showers for optimal temperature control.
- Installation of water-efficient showers and taps with flow reducers and timers.
- Replacement of bathtubs with showers in our hotels.
- Introduction of xerophytic plants in our gardens.
- Implementation of drip and sprinkler irrigation systems with pressure limiters, scheduled to operate during periods of lower sunlight to avoid evaporation.
- Promotion of awareness among employees and guests regarding responsible water consumption in their daily routines, among other initiatives.

Total Water Consumption (miles m3)

2022	2023	2024	2025
240,01	243,02	225,72	253,180



Comparison of Water Consumption (m³ per stay) by Property

CORAL SUITES & SPA				CALIFORNIA				CORAL DREAMS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
0.243	0.259	0.295	0.388	0.341	0.204	0.205	0.217	0.298	0.311	0.329	0.344
OCEAN VIEW				COTILLO BEACH				TEIDEMAR			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
0.318	0.345	0.251	0.295	0.379	0.430	0.405	0.474	0.436	0.411	0.329	0.317
LOS ALISIOS				COMPOSTELA BEACH				COTILLO REEF			
2022	2023	2024	2025	2022	2023	2024	2025				2025
0.200	0.195	0.194	0.179	0.154	0.166	0.163	0.175				0.181
CB GOLF				LA QUINTA				LOS SILOS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
0.176	0.171	0.168	0.164	0.163	0.160	0.161	0.161	0.200	0.201	0.195	0.068
Media CORAL HOTELS											
2022	2023	2024	2025								
0.246	0.241	0.227	0.247								

14. Electricity

At CORAL HOTELS, we are fully aware of the importance of energy consumption and are committed to energy efficiency. We carry out a thorough analysis of our energy use with the aim of reducing it as much as possible.

Through renovations and new installations, potential savings are estimated and dimensioned in line with these improvements.

Our measures for the management and efficient use of electricity include:

- The implementation of photovoltaic energy systems.

The incorporation of energy-efficient appliances, such as refrigerators and microwaves, in all rooms and bar/restaurant areas, according to specific needs.

The installation of low-consumption induction cooktops in all accommodation units, according to individual requirements.

The promotion of awareness on energy-saving measures through informational materials placed in guest rooms.

The appointment of a new energy management company responsible for analysing consumption.

Our commitment to energy efficiency and the implementation of these measures demonstrate our dedication to sustainability and the reduction of environmental impact.

Total Electricity Consumption (MWh)

2022	2023	2024	2025
5124,09	5331,78	5620,640	4629,520

A decrease of 3.03% compared to the previous year per guest.

Comparison of Electricity Consumption (kWh per stay) by Property

CORAL SUITES & SPA				CALIFORNIA				CORAL DREAMS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
8,32	8,82	9,23	7,437	2,51	2,81	2,67	2,66	4,99	5,51	4,85	5,43
OCEAN VIEW				COTILLO BEACH				TEIDEMAR			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
7,31	7,76	8,00	8,60	8,33	8,90	8,89	8,77	3,54	3,26	3,25	3,11
LOS ALISIOS				COMPOSTELA BEACH				COTILLO REEF			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
9,76	4,09	4,83	4,14	4,33	4,31	4,38	5,23				1,41
CB GOLF				LA QUINTA				LOS SILOS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
5,38	5,40	5,68	5,865	1,39	1,22	1,25	1,25	1,92	1,83	2,79	2,18
Media CORAL HOTELS											
2022	2023	2024	2025								
4,53	4,73	4,82	4,67								

14.1. Gasoil

At CORAL HOTELS, we monitor the consumption of all our energy sources, including diesel, which is used occasionally in three of our properties. Our commitment lies in addressing the environmental and climate challenges associated with fossil fuels and advancing towards a more sustainable energy future.

This requires a combination of research efforts, investment in clean technologies, and the implementation of changes in energy practices and policies.

Total gasoil consumption(MWh)

2022	2023	2024	2025
1883,28	1866,30	1421,93	1726,66

Comparison of Diesel Consumption (kWh per stay) by Property

CORAL SUITES & SPA				CALIFORNIA				LOS ALISIOS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
3,73	3,94	1,29	2,99	4,17	4,55	4,01	2,277	0,81	0,09	0	0,11
TEIDEMAR				COTILLO BEACH				MEDIA KWH/PAX			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
5,99	5,69	5,66	6,59	5,62	6,03	4,73	5,182	4,064	4,06	3,138	3,4298

14.2. Propano

At CORAL HOTELS, we carry out a thorough analysis of all our energy consumption, including a comprehensive review of propane use in three of our properties. This reflects our ongoing commitment to the responsible management of energy resources and environmental sustainability within our sector.

Our commitment includes the continuous search for more efficient practices, clean technologies, and the consideration of sustainable alternatives whenever possible. In addition, we remain attentive to relevant regulations and standards to ensure the responsible use of resources such as propane.

Sustainability and responsible energy management are key elements of our strategy to deliver high-quality services that are respectful of the environment.

Total Propane Consumption (MWh)

2022	2023	2024	2025
690,14	623,19	815,08	814,23

Comparison of Propane Consumption (kWh per stay) by Property

CORAL SUITES & SPA				GOLF				COMPOSTELA BEACH			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
2,91	2,34	4,65	4,89	0,30	0,27	0,16	0,18	1,01	0,8	0,75	0,51
TEIDEMAR				LOS ALISIOS				MEDIA KWH/ESTANCIA			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
	0,23	0,09	0,13	0,71	0,78	0,20	0,30	0,73	0,65	0,84	1,20

14.3. Pellets

At CORAL HOTELS, we are committed to adopting sustainable and environmentally friendly energy sources. As part of this initiative, we have implemented biomass boilers in three of our properties, with the aim of heating buildings and swimming pools in a more eco-friendly and efficient way.

This focus on renewable energy reflects our ongoing commitment to sustainability and our desire to reduce our environmental footprint at every step we take.

Total Pellet Consumption (MWh)

2022	2023	2024	2025
788,16	892,88	735,93	756,77

Comparison of Pellet Consumption (kWh per stay) by Property

COMPOSTELA BEACH				LOS ALISIOS				GOLF			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
0,84	1,15	0,62	0,558	3,65	4,08	4,31	4,35	1,57	1,46	1,03	0,99

14.4. Natural Gas

Since 2016, at our property Coral Ocean View, we have opted for natural gas as an energy source, recognising its environmental benefits and high energy efficiency. This decision reflects our commitment to sustainability and the use of cleaner and more efficient energy sources, contributing both to environmental well-being and to the improvement of our operations.

Total Natural Gas Consumption (MWh)

2022	2023	2024	2025
480,33	403,06	362,77	408,12

15. Energy Savings

At CORAL HOTELS, we work with efficient equipment to reduce energy consumption, both electricity and fuels, opting for rational energy use, making good use of natural resources and focusing on reducing pollution.

Energy saving measures implemented

LED and low-consumption lighting across all hotels, including the replacement of 100% of bulbs with LED technology.
Installation of motion sensors and timed lighting systems in common areas.

Photovoltaic energy at our property Coral Cutillo Beach, which generated a total of 181,444 kWh in 2024, resulting in a reduction of 36,288.8 kg CO₂e.

Incorporation of energy-efficient appliances (refrigerators, microwaves, etc.) in all rooms and bar/restaurant areas according to needs.

Installation of low-consumption induction cooktops in all accommodation units, as required.

Awareness initiatives for employees and guests regarding energy consumption in their daily routines and activities.

Use of solar thermal energy for domestic hot water production.
Time-based controls for switching systems on and off, aligned with daylight hours.

Photovoltaic Energy Consumption (MWh)

2022	2023	2024	2025
92,03	164,06	181,44	152,33

OCEAN VIEW			
2022	2023	2024	2025
5,65	4,52	4,02	5,68

COTILLO BEACH			
2022	2023	2024	2025
1,05	1,90	1,95	1,535

OCEAN VIEW			
			2025
			0,104

CORAL SUITES			
			2025
			0,317

MEDIA KWH/PAX		
2022	2023	2024
0,098	0,1885	0,1885

Comparison of Total Energy Consumption (kWh per stay) by Property

CORAL SUITES & SPA				CALIFORNIA				CORAL DREAMS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
16,58	15,1	15,19	15,299	6,68	7,36	6,69	6,418	4,99	5,51	4,85	5,43
OCEAN VIEW				COTILLO BEACH				TEIDEMAR			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
12,97	12,29	12,03	14,29	15,61	16,27	15,58	15,48	9,53	9,18	9,01	9,85
LOS ALISIOS				COTILLO REEF				LOS SILOS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
8,94	9,05	9,35	8,91				52,134	4,96	5,52	2,8	2,18
CB GOLF				COMPOSTELA BEACH				LA QUINTA			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
7,26	7,14	6,62	6,05	6,187	6,27	5,75	6,402	4,92	4,52	4,66	4,63

Media CORAL HOTELS			
2022	2023	2024	2025
8,40	8,36	7,89	9,08

16. Carbon Footprint

The following data show the carbon footprint of Coral Hotels in 2025.

CORAL SUITES & SPA				CALIFORNIA				CORAL DREAMS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
4,155	4,136	5,863	5,791	3,785	3,644	2,416	2,67	2,223	2,701	2,72	2,975
OCEAN VIEW				COTILLO BEACH				TEIDEMAR			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
3,337	3,882	4,31	5,269	5,798	5,02	6,25	6,484	3,295	3,193	3,115	2,9871
LOS ALISIOS				COTILLO REEF				LOS SILOS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
1,824	1,95	1,813	1,689				13,52	4,96	4,69	4,52	3,36
CB GOLF				COMPOSTELA BEACH				Media CORAL HOTELS			
2022	2023	2024	2025	2022	2023	2024	2025	2022	2023	2024	2025
3,221	1,84	1,893	1,835	2,003	2,174	2,389	2,452	3,36	3,23	3,36	4,45

Our commitments to emissions reduction (2025)
Installation of photovoltaic panels

We are committed to continuing the installation of photovoltaic panels across all our properties in order to complete full implementation before 2030.

Replacement of fossil fuel boilers

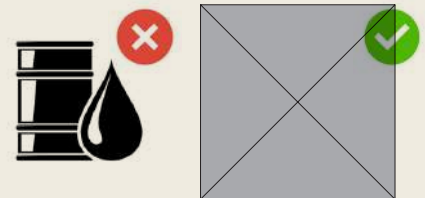
We are committed to replacing fossil fuel boilers across all our properties by 2030. In 2024, we plan to begin this process at Coral Cotillo Beach, and in 2025 the new hotel "Coral Cotillo Reef" will be inaugurated as part of this transition.

Replacement of lighting systems with LED technology

We will continue our programme to replace traditional lighting with LED systems. Currently, implementation is at 99%.

Total Emissions (thousand tonnes CO2e)

2022 3146,01 **2023** 3061,69 **2024** 3235,36 **2025** 3328,91



17. Our clients

17.1 Origin

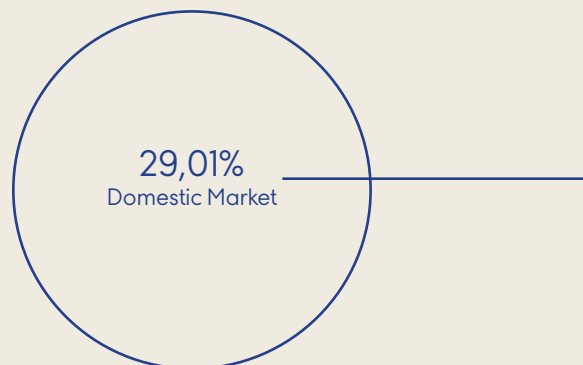
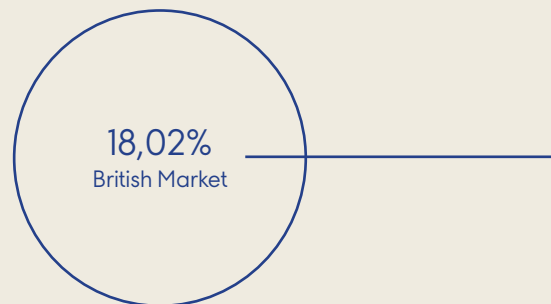
The year 2025 has continued to consolidate the recovery and growth of the tourism sector in the Canary Islands, maintaining high occupancy levels and strengthening the archipelago's position as one of the most relevant tourist destinations in Europe.

This performance reflects the strength of the destination, the confidence of travellers, and the sector's ability to adapt to new market demands.

In 2024, British tourism accounted for 37.7% of the total guests staying at our properties. The United Kingdom has historically been an important market for Coral Hotels, and this figure reflects the continued confidence of British travellers, especially during the summer months.

Scandinavian tourism represented 26.80%, mainly from countries such as Sweden, Norway, Denmark, and Finland. This has been our second most important market, particularly during the winter season.

The Spanish market ranks third, with 6.8%, representing a lower proportion compared to the British market.



18. Satisfaction Level

Coral Hotels, as part of its digitalisation process, collects customer feedback through online surveys and other sources in order to calculate guest satisfaction indices by department.

Data is obtained from the following sources:

Online surveys sent to guests via email during their stay and after check-out, allowing personalised interaction and the recording of comments on reported incidents to facilitate their resolution.

Website feedback, received via info@coral-hotels.com, which is answered individually in a personalised manner. Comments and incidents are also forwarded to the relevant department or hotel management for awareness and resolution.

Online reputation of the hotels, analysing ratings collected from travel communities, specialised websites, and social networks, among other channels.

Monthly tour operator statistics.

Mystery Guest audits.

We use the "Guest Intelligence" tool ReviewPro, which centralises all online reputation data and information obtained from direct guest surveys. This allows us to generate indices that reflect customer satisfaction levels. More importantly, the continuous flow of data enables us to act immediately whenever any issue needs to be resolved.



19. Whistleblowing Channel

New Informational Channel: "Internal Information Systems"

The informational circular of Coral Hotels aims to comply with Law 2/2023 and Directive (EU) 2019/1937, which protect individuals who report regulatory breaches and promote the fight against corruption.

An "Information Channel" has been implemented so that employees and stakeholders of the Coral Hotels Group can report potential violations in a safe and confidential manner. This system allows for anonymous or confidential reporting, ensuring protection against retaliation.

Reports are managed under the principles of impartiality, confidentiality, and security, in full compliance with current legislation.

The following types of violations may be reported:

- Workplace harassment
- Sexual harassment or harassment based on sex
- Public procurement irregularities
- Financial crime and anti-money laundering concerns
- Serious or very serious administrative offences
- Criminal offences
- Other matters
- Privacy and personal data protection
- Consumer protection
- Environmental protection
- Protection against radiation and nuclear safety
- Public health
- Health and welfare
- Product safety and compliance
- Transport safety
- Occupational health and safety

20. Service Quality

To ensure that our guests' stay at our hotels, as well as their visit, discovery, and enjoyment of our archipelago, is unforgettable and meets all their expectations, CORAL HOTELS works continuously to maintain all our facilities in optimal condition. We also ensure that our staff is trained and qualified to respond not only to the needs of our guests, but also to suppliers, companies, and stakeholders within our operating environment.

The actions we implement to achieve these objectives, in collaboration with external partners, include:

QUALITY AND HEALTH CONTROL

- * Swimming pool quality control
- * Fire safety systems
- * Emergency staff training
- * Hygienic and sanitary audits:
 - * Room audit
 - * Health audit
 - * Food audit
 - * Legionella audit
 - * Pool audit



21. Feedback

We observe that the hotel with the best performance in Facebook followers is Los Alisios, with a 56% growth compared to the previous year. On Instagram, there has been significant growth across almost all hotels; however, one of the major successes of the year has been focusing content on Solar Music Bar & Rooftop and Coral Cotillo Beach, as these profiles perform particularly well on Instagram and have gained hundreds of new followers.

The hotel with the most stable growth across both social media platforms is Coral Compostela Beach.

We aim to remain in continuous contact with all our guests, partners, and employees. At CORAL HOTELS, we trust and invest in new technologies as an effective means to interact, improve, and learn from the comments, opinions, and suggestions of all stakeholders.

You can follow us on:



22. Healthy Practices

At CORAL HOTELS, we are committed to promoting healthy habits among both employees and guests, as reflected in our “Healthy Practices Day by Day” policy.

Some of the recommendations and actions we are implementing include:

Physical exercise: We have signed a collaboration agreement with the sports centre “Nexsport Club Adeje”, offering discounts for both employees and guests.

Promotion of sustainable transport: Encouraging the use of public transport and bicycles (agreement with “Bike-Xpress” for bicycle rental services).

- **Healthy menus:** Preparation of healthy meal options for both guests and employees.
- **Healthy eating habits:** Encouraging daily fruit consumption, drinking at least 1 litre of water per day, reducing high-fat foods, lowering salt intake, and promoting a balanced diet (planning weekly menus, having 5 meals a day, moderating portion sizes, etc.).
- **Yoga classes:** Offered to guests at Coral Beach Suites & SPA and Coral Ocean View.
- **Gym facilities:** Available at Coral Suites & SPA, Coral Los Alisios, Coral Compostela Beach, Coral Cotillo Beach, and Coral Ocean View.
- **Sports facilities:** Tennis courts at Coral Los Alisios and Coral Teidemar, and a paddle court at Coral Ocean View. In Cotillo, we offer a climbing wall, calisthenics and crossfit area, football field, and paddle courts.
- **Outdoor experiences:** Agreement with Seeway, an excursion company offering fun, different, and non-polluting activities.
- **Cycling centres:** Opening of three new cycling club packages at Compostela Beach Golf, California, and Cotillo Beach. Coral Teide Mar was added last year, bringing the total to four properties offering cycling services. This package includes guided tours, bicycle rental, parking, and on-site workshop facilities for guests to enjoy cycling during their stay.



23. Incorporation of Defibrillators in Our Properties

CORAL HOTELS has committed to the safety of its guests and employees by installing automated external defibrillators (AEDs) in nine of its establishments, with implementation in the remaining properties planned for 2024.

We have trained our staff in basic first aid, CPR (Cardiopulmonary Resuscitation), and authorised use of AEDs, ensuring they are prepared to act in case of emergency.

We have acquired modern, technologically advanced devices adapted to our operational needs, designed for ease of use and offering a dual-language option (Spanish and English). Specifically, we use the Powerheart G5 model from "Cardiac Science".



The first minutes after a cardiac arrest are critical. Every minute that passes reduces survival probability by approximately 10%. One of the main challenges in Spain is that cardioprotection in workplaces is still not as developed as in other countries, meaning the installation of these devices in work environments is not yet widespread.

While emergency medical services and police forces are equipped with automated external defibrillators (AEDs), a key question remains: what happens if a cardiac arrest occurs in the workplace? In most cases, the emergency response relies on activating the chain of survival and waiting for professional assistance to arrive, which results in a loss of valuable time that can significantly affect the victim's recovery.

Whether in a factory, supermarket, or office, it is essential to raise awareness about this issue and ensure that cardioprotected spaces are available for users, as well as to provide basic training to all employees. The objective is to maximise the victim's chances of survival.

Cardiac arrest is characterised by its unpredictability; it can occur unexpectedly during a normal working day, affecting either employees or colleagues. In such cases, a defibrillator can make the difference between life and death. In occupational health and safety, it is the employer's responsibility to guarantee the safety of all workers during their working hours.

For these reasons, the installation of defibrillators is increasingly becoming a key measure in workplace safety across the country.

Work-related stress can increase the risk of cardiac arrest. It is estimated that around 2% of cases occur in the workplace, meaning that the availability of an AED or semi-automatic defibrillator could save more than 3,000 lives per year.

24. Protection and Support for Biodiversity

Our commitment to biodiversity focuses on reducing pollution and protecting nature and wildlife, ensuring the preservation of ecosystems in the destinations where we operate.

24.1 Animal Welfare and Biodiversity Protection

We are committed to promoting animal welfare through respectful and responsible practices. In our facilities, we ensure conditions that support the wellbeing of species living in the surrounding areas, avoiding any form of mistreatment or exploitation.

We work with suppliers that guarantee high animal welfare standards and encourage harmonious relationships between animals and their natural environment.

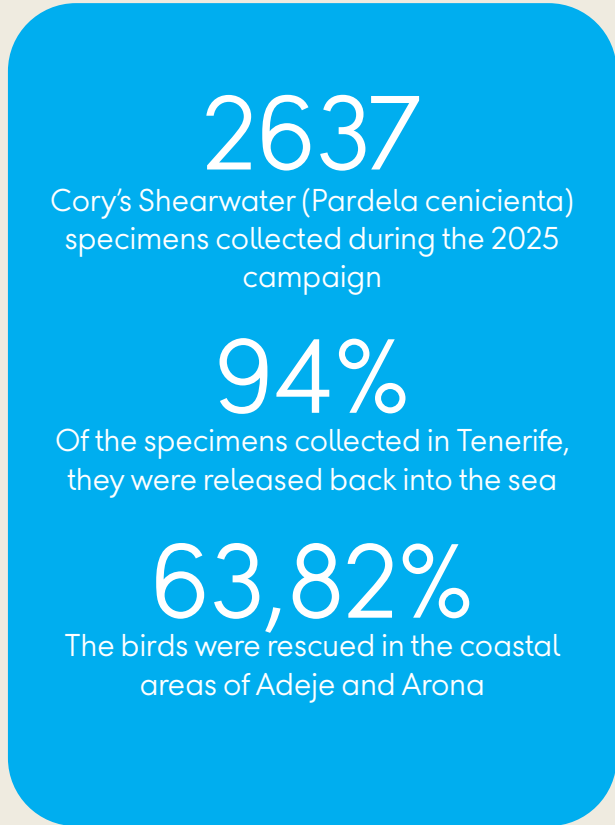
In 2023, Coral Hotels participated in the Canary Islands project “El Primer Viaje”, joining an initiative dedicated to the protection of the Cory’s shearwater and other seabirds in the Canary Islands. Our sustainability commitment extends to reducing atmospheric emissions, waste generation, water consumption, and chemical use, while also addressing specific biodiversity challenges in our territory.

The Cory’s shearwater (*Calonectris diomedea borealis*), a protected species included in the Canary Islands Catalogue of Protected Species and one of the most common seabirds in the region, nests in cliffs, ravines, and mid-altitude areas. When chicks fledge, they embark on their first flight guided by moonlight and starlight. Artificial coastal lighting can disorient them, causing them to fall to the ground, where they are unable to take off again and become vulnerable to threats such as traffic or predators.

Our participation includes raising awareness among guests and implementing specific measures to mitigate the impact of our activities near nesting areas.

24.2 Protection of Flora and Fauna

We promote the planting of native species that help protect local ecosystems and require less water. In hotels with gardens and ecological orchards, we use environmentally friendly products for plant care and treatment, supporting biodiversity and sustainable landscape management.



25. Human Team

At Coral Hotels, we understand that the essential starting point for delivering high-quality service lies in having a human team composed of highly qualified professionals. They are the ones who maintain direct interaction with our guests and, consequently, represent the image of our company.

Coral Hotels rejects any form of child or forced labour, as well as any violation of human rights and labour legislation. We also uphold standards related to workplace safety, freedom of association, fair remuneration, and equal treatment.

Therefore, our strategy focuses on internal staff training, the promotion of job stability, support for work-life balance, the promotion of diversity, and the guarantee of equal opportunities. These actions reflect our commitment to service excellence and respect for the fundamental values of our organisation.

We believe not only in fair inclusion between men and women, but also in supporting the employment integration of people with disabilities, women who are victims of gender-based violence, individuals in vulnerable economic situations, and long-term unemployed people.

We are committed to local talent, considering it essential to incorporate personnel from our surrounding communities, as this not only promotes the economic and social development of the area, but also enriches our offer through cultural, gastronomic, and social contributions that we share with our guests.

In addition, we provide a job portal on our website for both internal and external promotion, where new employment opportunities are regularly published.

In 2025, the workforce of Coral Hotels exceeds 500 employees, maintaining a solid and stable organisational structure, with more than 80% permanent contracts and a large majority of full-time positions. Likewise, the organisation maintains a majority presence of women, reinforcing the company's commitment to equal opportunities and workforce diversity.

During 2025, Coral Hotels has experienced significant team growth compared to 2024, mainly driven by the incorporation of the new hotel Coral Cotillo Reef, consolidating its commitment to job stability and quality employment.

Year 2025	Cantidad	%
WORKFORCE STRUCTURE	529	
TOTAL WORKFORCE	296	55,95%
WOMEN	233	44,05%
MEN	9	1,70%
EMPLOYEES WITH DISABILITIES		
MANAGEMENT TEAM	17	35,29%
WOMEN	6	64,71%
MEN	11	
BY NATIONALITY		
SPANISH	378	71,46%
LOCAL	159	30,06%
BY CONTRACT TYPE		
PERMANENT CONTRACTS	425	80,34%
TEMPORARY CONTRACTS	104	19,66%
FULL-TIME CONTRACTS	448	84,69%
PART-TIME CONTRACTS	81	15,31%

26. Internship Programme

Aware of the challenges young people face when entering the labour market, CORAL HOTELS has developed an internship programme that enables students from our partner educational centres and training institutions to gain first-hand experience of how each department within our establishments operates.

In 2025, our internship programme was carried out in collaboration with the following institutions:

Tenerife
Ayuntamiento de Adeje
IES Manuel Martín González (Guía de Isora)
IES Granadilla
University of La Laguna (ULL)
Fuerteventura
IES La Oliva

26.1 Educational Projects

CORAL HOTELS participates in educational projects with schools and training centres focused on sustainable development, aimed at students of all ages and across all educational environments, encouraging transformation both at individual and societal levels.

We collaborate with CEIP Tostón de Cotillo in its Erasmus+ project, providing the facilities of the Coral Cotillo Beach complex to host training sessions on sustainability applied to the hotel sector. In addition, we supported the initiative through the donation of T-shirts featuring illustrations by Mauro Martins for Cotillo.

We also collaborate with the Cotillo Joven Association to organise volunteer beach-cleaning activities in the local area, involving both hotel guests and employees.

27. Occupational Health and Safety (Prevention of Workplace Risks)

The most valuable asset of CORAL HOTELS is its employees. For this reason, we have designed an active and inclusive Occupational Risk Prevention Programme, involving all new employees and management in ensuring safety and health standards. This includes attention to psychosocial and ergonomic aspects for all staff, in accordance with current regulations.

Below are some of the actions implemented in this area:

- Risk assessment of all workplaces
 - Updating safety data sheets for chemical products
 - Updating work equipment and machinery across facilities
 - Development of a Prevention and Action Protocol against sexual harassment, harassment based on sex, and moral harassment
 - Updating and development of work procedures
 - Implementation of initial and periodic occupational health and safety procedures
 - Initial medical examinations for employees
 - Monitoring and analysis of accident rates
 - Ergonomic and psychosocial risk studies
 - Initial and ongoing training in Occupational Risk Prevention (ORP)
 - Coordination of business activities with external companies
 - Emergency drills
 - Updating personal and collective protective equipment (PPE)
 - Implementation of the Mobility Plan
- ### 27.1 Training and Development

At Coral Hotels, we strongly support employee training, taking into account their needs and aligning with the strategic objectives defined by the company.

Since 2020, we have implemented an online training platform for our employees in collaboration with a certified external provider, offering unlimited training access for all staff. Digitalisation has become a key factor in training through a Learning Portal that includes online content and webinars, enabling continuous employee development.

In 2025, total voluntary training hours amounted to 1,787 hours, with an investment of €15,872.34.

The main training areas during 2025 were:

- Specific job-related courses aimed at improving employee performance
- Continuous mandatory training linked to Occupational Risk Prevention to ensure employee safety and health
- Sustainability training and good environmental practices in the hospitality sector
- Implementation of an unlimited training portal for all employees
- Languages as a key tool to achieve high levels of customer satisfaction

28. Social

28.1 Commitment to Society and Local Communities

At CORAL HOTELS, we understand that collaboration with our closest environment makes us stronger. For this reason, we actively participate in numerous social, cultural, and community projects and campaigns.

Within our Community Commitment Policy, we consider it essential to contribute to the improvement and wellbeing of the areas where we operate, generating economic and social development opportunities. To achieve this, it is essential to:

- Work daily on maintaining the TRAVELIFE and BIOSPHERE sustainability systems
- Ensure strict respect for local culture, promoting knowledge of the destination through themed and cultural activities
- Prioritise local hiring whenever possible, respecting and supporting the surrounding population
- Social Actions carried out in 2025

Food donation collaborations:

Collaboration with Cruz Roja Española in the 2025 Christmas Food Collection Campaign, donating non-perishable food and hygiene products for families in need in Tenerife and Fuerteventura

Participation in the "Sorteo de Oro", held on 23 July 2025

Collaboration with Cruz Roja in food collection for migrants arriving on the islands, including donations of food, hygiene products, clothing, bedding, pillows, and furniture

Solidarity race: "Ruta 091" (27 April 2025, Santa Cruz de Tenerife):

- Coral Hotels acted as main sponsor
- Promotion of the initiative among guests, staff, and partners
- Encouragement of active participation in the race
- Funds were donated to Asociación Activoz, supporting children and young people with functional diversity

28.2 Sports Sponsorships

Committed to sport in the Canary Islands due to its strong social importance, Coral Hotels maintains several sponsorship and collaboration agreements with:

Martínez Swimming Club (Puerto de la Cruz, Tenerife) since 2021, supporting the club in covering operational and competition costs. It is the second year under the name "Club Natación Martíánez – Coral Hotels," achieving strong sporting results and supporting young local athletes.

Sponsorship agreement with the Canarian Wrestling Club Agrupación Unión Norte (Fuerteventura) and Coral Hotels (Fuerteventura): Founded in 1982, CL Agrupación Unión Norte has become one of the most relevant traditional Canarian wrestling clubs in Fuerteventura. It has a strong team of wrestlers across senior, youth, cadet, and junior categories. Its senior team has reached the semi-finals in both the island and regional leagues this year in the first division. For Coral Hotels, this sponsorship reflects its commitment to promoting a healthy lifestyle and supporting traditional local sports.



CD Cotillo (Fuerteventura): Second year of sponsorship in collaboration with the Town Hall of La Oliva since 2022. The aim is to support the historic club in covering operational costs and competition expenses.

CD Serfay Futevolei Canarias Tenerife 2025: Sponsorship of the VII Bocha Silva Futevolei Tournament held in Los Cristianos, promoted by Coral Hotels.

CD Tenerife Women's Team (2025/2026): In October 2025, Coral Hotels became an official sponsor of the club. The company participates in joint promotional and communication activities, including brand visibility at the Heliodoro Rodríguez López Stadium and the organisation of the 2026 pre-season training camp at Coral Cotillo Beach in Fuerteventura.

28.3 Partnerships to Achieve Objectives

Collaboration with the winery Sociedad Cooperativa Cumbres de Abona to promote Tenerife's winemaking tradition, supporting local suppliers and reducing carbon emissions.

Support for victims of the DANA floods in Valencia, including donation boxes in all hotels for guests and employees, as well as a direct financial contribution from Coral Hotels.

Collaboration with organisations such as Cáritas Diocesana de Tenerife, ÁMATE (Breast Cancer Association of Tenerife), UNICEF, and Cruz Roja Española.

Annual contribution to the magazine of the Asociación Española de Guardias Civiles (AEGC) and donation of beverages for Spain's National Day (12 October 2025).

Sponsorship and collaboration with SEGALIM 2025 (Food Safety, Biology and Environment), hosting conferences on food safety and biological safety at one of our establishments (Teidemar), reinforcing our local and sustainable commitment.

Second year of sponsorship of the La Oliva Carnival, supporting the local youth and cultural dance groups.

Annual participation in Carnival celebrations across our establishments, with staff actively taking part in themed activities to share local culture with guests.

Donation of uniforms (T-shirts) for students at the Public Primary School of El Tostón, Cotillo, for the second consecutive year. Collaboration with the "Educating in Sustainability" project together with CEIP El Tostón (El Cotillo) under the Erasmus+ programme.

Participation in the Job Dating Employment Fair (30 April 2025, Siam Mall) organised with GEHOCAN and the Municipality of Adeje, aiming to connect job seekers directly with employers in the tourism sector.

VIII Ashotel Recognition to the Hotel Sector 2025: Participation by Coral Hotels employees in the 2025 edition of the recognition awards for the hotel sector, acknowledging their dedication and daily work throughout the year. The event was held on 26/11/2025 at the Atlantic El Tope Hotel in Puerto de la Cruz.



Participation in a cleanup and environmental awareness initiative carried out within the framework of the "El Primer Viaje" project.



Coral Hotels en la feria de empleo Job Dating en el Siam Mall.

FAST Solidarity Gala (Foro de Amigos del Sur de Tenerife): Collaboration in the solidarity gala held on 04/10/2025 in support of ATELSAM, a mental health association. The event raised more than €20,000 for social and healthcare initiatives.

Christmas Staff Lunch 2025: The annual Coral Hotels staff celebration was held at Coral Compostela Beach and Coral Cotillo Beach under the theme "Green & Smart Party," bringing together employees from Tenerife and El Cotillo. The event used locally sourced and sustainable materials, and the menu was prepared with local products. During the celebration, gifts were distributed as a token of appreciation for the team's effort and dedication. The marketing team designed a travel-themed photocall inspired by magical destinations, complemented by sustainable decoration. The event concluded with live performances by a local orchestra and a DJ, both from the local area.



Sports sponsorships – C.N. Martiánez – Coral Hotels & Club Deportivo El Cotillo: Coral Hotels sponsors the swimming club C.N. Martiánez – Coral Hotels and Club Deportivo El Cotillo as part of its commitment to promoting health, physical activity, and sport.



Sponsorship of Club Deportivo Tenerife Femenino

28.4 Participation in Conservation Projects

Collaboration agreement with ATARETACO: A Canarian foundation of public interest, private, independent, and non-profit, focused on integral training, socio-labour integration, and environmental care.

Circular Economy Project – “Communities of Circular Tourism (CTC)”: One of our properties, Coral Ocean View, participates in the second phase of this initiative supporting local agriculture. This project is led by Ashotel in collaboration with Asaga and the municipalities of Adeje and Guía de Isora.

Beach cleaning collaboration in Arona: Partnership with Excelencia Turística for the cleaning of Callao Beach (Arona), helping reduce coastal pollution that threatens seabirds such as the Cory’s shearwater.

“El Primer Viaje” project: Collaboration with Excelencia Turística and the Tenerife Island Council (Cabildo de Tenerife) for the protection of the Cory’s shearwater. For the second consecutive year, our establishments contribute by reducing exterior lighting and facilitating the safe rescue of grounded birds so they can return to the sea.

Support for Limpiaventura Association: Financial contribution to the environmental organisation Limpiaventura, based in Fuerteventura, dedicated to coastal clean-ups, including support for the acquisition of a vehicle to carry out its activities.



In the words of our General Manager, Roberto Barreiro, upon receiving the Environmental Commitment Award for the Green & Smart project at Coral Hotels:

“Por casi 40 años, Coral Hotels ha sido un pilar fundamental de hospitalidad y compromiso comunitario en Canarias. Desde su apoyo al consumo local con más de 272 mil euros anuales en productos canarios hasta su activa participación en patrocinios deportivos y sociales, la cadena hotelera sigue desempeñando un papel crucial en el desarrollo sostenible de la región.”

#CoralHotels #HappinessInTheSun #Atlanticoradio